



Addendum No. 1

DATE: August 24, 2018

Joliet Junior College
1215 Houbolt Road
Joliet, IL 60431

TO: Prospective Respondents
SUBJECT: Addendum No. 1
PROJECT NAME: Cisco Smartnet Equipment, Licenses, & Support
JJC PROJECT NO.: B18020

This Addendum forms a part of the Bidding and Contract Documents and modifies the original bidding document as posted on the JJC website. Acknowledge receipt of this addendum as specified at the end of this document. FAILURE TO DO SO MAY SUBJECT BIDDER TO DISQUALIFICATION.

Revised Due Date:

Due to delays in the bidding process, the revised due date for this bid is **Tuesday, September 11, 2018 at 10:00 am.**

Questions Received:

1. In reviewing your bid for Cisco Smartnet, a number of items came back from Cisco that are minor parts that should also be covered. Most look to be drives that reside in the device. I have attached the information for your review. Would you like us to bid/price these items as well? We certainly don't want to price ourselves too high for consideration, however, we also do not want to see Joliet miss items that need coverage. (List attached)
Yes, include minor parts in list
2. We are responding to the bid in subject and we have found out that there are few instance numbers that can not be quoted and for some part numbers we do not find matching results on the cisco tool .Also for LIC-CT8540-1A you have requested qty 600 while cisco tool is pulling it to be quantity 1 .
See below.

Serial Number	Device	Comments	JJC Response
1831429500	LIC-CT8540-1A	You are requesting qty 600 but cisco tool is pulling Qty 1 for this line. Please confirm.	We have a Cisco 8540 Wireless Controller that is licensed for 600 access points. We need smartnet for those 600 licenses
1714901189	L-PI-1.1-50-ADD	This product can't be added because the last date of support has passed.	Understood, we need licensing to cover the part number, PI-UCS-APL-K9 (Prime Infrastructure) for at least 600 devices.

Serial Number	Device	Comments	JJC Response
FCH16057ESR	UCS-SP4-ENTS-B200	This product can't be added because the last date of support has passed.; This product cannot be quoted because it is not mapped to any service.	Understood. Can be removed from quote
QCI1612A73Z	UCS-SP4-ENTS-B200	This product can't be added because the last date of support has passed.; This product cannot be quoted because it is not mapped to any service.	Understood. Can be removed from quote
FCH1812VOLA	CPS-UCS-1RU-K9	This is an inactive RMA product. It will be replaced by replacement serial/instance number FCH2032V2MM/5072373632 during quoting.	Understood
DUM8194403431	CPS-UCS-2RU-K9=	No matching results found	Understood. Can be removed from quote
FTX1345502B	AIR-MSE-3310-K9Z	This product can't be added because the last date of support has passed.	Understood. Can be removed from quote
7474002003	L-CPS-M-MS-SW7=	No matching results found	Understood. Can be removed from quote
7474002004	L-CPS-M-OM-SW7=	No matching results found	Understood. Can be removed from quote
7474002005	L-CPS-M-SASD-7=	No matching results found	Understood. Can be removed from quote
1714901195	WCS-PLUS-UPG-50	This product can't be added because the last date of support has passed.	Understood. Can be removed from quote

3. Will Joliet Junior College consider Third Party Maintenance for this hardware for all, or a portion of this equipment listed? **No**
4. I am respectfully requesting that you give [our firm] the permission to review your existing Smartnet contract with Cisco by signing the attached form. **-Declining request.**
5. Can you advise what the PoP you are looking for ? (start and end date of service) – **10/01/2018 thru 9/30/2019. We are also including a separate pricing spreadsheet for an option including a 3-year term, paid annually. If applicable, please submit pricing for both.**
6. Please verify your required support level, and if all of these instances of support will be at the same location. **Updated on revised list "B18020 Cisco Smartnet Pricing Sheet". Yes, all are at some location.**
7. Some Serial Numbers or Instances (1714901189, FCH16057ESR, QCI1612A73Z, FTX1345502B, and 1714901195) have passed their End of Support date. Can you confirm that these Instances/Serials are correct? And if they are, please advise how you would like us to proceed in quoting them out. **Pricing spreadsheet has been revised.**

- a. Alternatively, 3rd party support vendors can quote these out at the same or higher levels of support at potentially 50% of the cost. So if “substitute” support items by 3rd party support vendors are allowed, we can proceed down that route.

See response for question #3

- 8. Some Serial Numbers (DUM8194403431) and some Instance Numbers (7474002003, 7474002004, and 7474002005) are appearing to be invalid in our reference checks. Please confirm that these are correct. – Invalid numbers an be removed from quote. In further review, we need Camera licenses totaling 730.
- 1. For duplicate Serial numbers that are appearing on your specification sheet, would you like these serials to be quoted out twice? -- Duplicate serial numbers were on model AIR-CAP1552E. Here are the correct serial numbers for those :

AIR-CAP1552E-A-K9	FTX1525P04X
AIR-CAP1552E-A-K9	FTX1525P04P
AIR-CAP1552E-A-K9	FTX1525P04S
AIR-CAP1552E-A-K9	FTX1525P04R
AIR-CAP1552E-A-K9	FTX1525P04Q
AIR-CAP1552E-A-K9	FTX1525P04M
AIR-CAP1552E-A-K9	FTX1525P04V
AIR-CAP1552E-A-K9	FTX1525P04Y
AIR-CAP1552E-A-K9	FTX1525P052
AIR-CAP1552E-A-K9	FTX1525P04W
AIR-CAP1552E-A-K9	FTX1525P051

End of Addendum #1



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Please acknowledge receipt of these addenda by including this page with your proposal. Include your company name, printed name, title, and signature in your acknowledgement below. Failure to do so could result in disqualification of your bid.

Issued by:

Janice Reodus
Director of Business & Auxiliary Services
Joliet Junior College
815.280.6643

I acknowledge receipt of Addendum #1.

Company Name

Printed Name

Title

Signature